WARRANTY CERTIFICATE

FOR KLAR TK AG PLUS, TK AG LINER, TK TEJA

By means of this warranty certificate, POLYROOF S.A.C. guarantees the KLAR TK5 Ag Plus, TK6 Ag Liner, TK9 Ag Liner and TK Teja for a period of 10 years from the date of purchase of the merchandise, subject to the terms, conditions and limitations set forth herein:

1. GENERAL CONDITIONS

- 1.1. This Warranty applies to all TK Panels including TK Ag Plus, TK Ag liner and TK Teja.
- 1.2. The Warranty period of 10 years starts from the date of purchase of the goods.
- 1.3. This WARRANTY only covers manufacturing defects in the product.
- 1.4. This WARRANTY does not cover damage or loss, direct or indirect, caused by a cause not contained in this certificate.
- 1.5. This WARRANTY is valid only if the product has been properly stored, handled, installed and cleaned according to the recommendations of POLYROOF S.A.C. contained on its website, installation manual, or informed by any other means to the customer.
- 1.6. The technical specifications are detailed in the product data sheet.
- 1.7. The customer must review the product maintenance, handling and installation recommendations that are available on the website: <u>https://www.klar.us.com</u>.
 Failure to comply with these recommendations will result in the void of this WARRANTY.

2. CORROSION RESISTANCE

- 2.1. For all TK Panels including TK Ag Plus, TK Ag liner and TK Teja, POLYROOF S.A.C. guarantees that there will be no corrosion due to the type of material it is composed of.
- 2.2. This warranty does not cover improper storage, transportation, or application of products that causes a physical and/or chemical change in the panels.

3. COLOR VARIATION

- 3.1. For all TK Panels including TK Ag Plus, TK Ag liner and TK Teja, it is guaranteed that theywill not vary their degree of color deviation by more than 10 delta units, compared to the original value, within a period of ten (10) years from the date of purchase from POLYROOF S.A.C.
- 3.2. This WARRANTY does not cover the loss of color caused by dirt, scratches, breaks, improper installation, exposure to chemicals that affect its mechanical characteristics or other circumstances produced as a result of the mishandling or installation of the product.

4. FLEXURAL AND BREAKING STRENGTH

- 4.1. Flexion is guaranteed based on the load indicated in the installation manual in accordance with the recommended purlin span.
- 4.2. This warranty does not cover incorrect installation of the panels and/or breakage due to the application of a force greater than the maximum established in our technical information.
- 4.3. This warranty does not cover defects caused by improper handling of the product. Any movement of the panels must be carried out in an extended form and not coiled because it could affect the mechanical strength and generate cracks, stress marks, breaks and/or permanent deformations.

5. IMPACT RESISTANCE

- 5.1. Resistance against natural hail up to 23mm in diameter is guaranteed.
- 5.2. Resistance to rupture caused by impacts from other intentional and unintentional means is not guaranteed.
- 5.3. Any damage claims will be assessed through a simulated hail test. In order for the claim to proceed, the TK Ag panel must have at least 5 perforations at different points on the surface produced by 10 impacts during the hail simulation test cited below on part 6.



6. HAIL SIMULATION TEST

"According to experience, a natural hailstone of 23 mm in diameter has an average impact velocity of 17 m/s, and a kinetic energy of one (1) Joule, at room temperature. In a study done on hailstones it has been established that the average frequency of hailstones over 10 mm in diameter is only 2.9%, larger hailstones are even less frequent."

6.1. For all TK Panels including TK Ag Plus, TK Ag liner and TK Teja, POLYROOF S.A.C. guarantees resistance against hail, providing similar energy and performing the drop test of a dart under reference to the ASTM D 5628 standard.

7. INSTALLATION ERRORS

- 7.1. The warranty does not cover the presence of mold, mildew and/or condensation generated by inadequate design, incorrect installation and/or storage, or if the recommendations indicated in our technical data sheets and/or installation manual have not been followed.
- 7.2. This warranty does not cover defects such as breakage or deformation caused by improper installation and/or failure to follow what is described in the installation manual.

8. CONDITIONS FOR WARRANTY VALIDITY

In order to make the WARRANTY effective, the claimant must comply with the following requirements concurrently:

- 8.1. Submit your claim in writing to POLYROOF S.A.C. or its authorized agent within the warranty period and no later than thirty (30) calendar days after the occurrence of the incident giving rise to the claim.
- 8.2. Include with your claim the respective proof of payment and this warranty certificate in original.
- 8.3. In the absence of this certificate, the date on the proof of payment shall be deemed to be the date of delivery.
- 8.4. Provide POLYROOF S.A.C with what is necessary to carry out the pertinent technical evaluations. Failure to do so Will void this WARRANTY.
- 8.5. Be subject to the domestic legislation of the Republic of Peru or that determined by POLYROOF S.A.C.

9. WARRANTY EXECUTION

9.1. If, after processing the claim, it is concluded that the warranty coverage is applicable, POLYROOF S.A.C. will reimburse a compensation according to the following tabl

Time elapsed since date	Refund of the
of purchase	amount paid
Up to end of 3rd year	100%
Up to end of 4th year	85%
Up to end of 5th year	70%
Up to end of 6th year	55%
Up to end of 7th year	40%
Up to end of 8th year	30%
Up to end of 9th year	20%
Up to end of 10th year	5%
After the 11th year	0%



10. BENEFITS OF THE WARRANTY

- 10.1. The beneficiary of this Warranty is the person stated on the relevant sales invoice.
- 10.2. In any case, the starting date for calculating the 10 years will be the same as those established in clauses 1.2 and 8.2 of this certificate.

Klar USA Charlotte, NC.

KLAR HEADQUARTERS

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Warranty Certificate TK Panels version 1, Jan 2024



